

Diamond Mind Testimonial: Scott Chidakel, CFO/Business Officer, Butler Montessori School

Scott Chidakel, Butler Montessori's Chief Financial Officer and Business Manager, helms the school's business operations, responsible for ensuring all 200 students and their families enjoy a smooth educational journey.

Chidakel's introduction to Diamond Mind® came with the adoption of Ravenna®, a leading private school admissions and enrollment platform. Bundling the two together, Butler Montessori now had a fully integrated process for recruitment, admissions, enrollment, and tuition management. Chidakel praises both solutions.

Q: What's your favorite Diamond Mind feature?

"I love the way Diamond Mind integrates with everything: our tuition, our enrollment software, and even the way our parents are able to access it through their portal."

Q: How has Diamond Mind impacted your school?

"Our Montessori school has six tuition options. All families have to do is select their preferred option, enter banking details, and then Diamond Mind charges them the right amount. With the old way, families would tell us what they wanted, and we would have to go into the old system and bill them manually. It was a time-consuming process that now requires very little involvement from me."

Q: What has been the impact to Butler Montessori's relationship with its families?

"With Diamond Mind, there's no more billing confusion. Families know the exact amount to expect before they even put in their banking information."

"Families select the enrollment schedule they want, go into the portal, and see the correct amount billed. There are no surprises."

Q: How well does Diamond Mind do with custom tuition plans?

"Diamond Mind allows families to do whatever they want. If they want a special payment plan, they can e-mail me, and I can easily set it up for them. It's seamless."

Q: What has been the best operational impact to you and your team?

"Diamond Mind is great for parents. Since they use the same login as their application, there's no new account to create...there's fewer people my colleagues and I have to chase down than in the past."

Q: How do families respond to Diamond Mind?

"I would say 90-99% of the parents love it. And it's easy. Our parents are getting younger, a generation that has used portals and websites most of their life, so it's a big deal to provide an experience that meets those high expectations."



Learn how Diamond Mind creates efficient financial operations schools like Butler Montessori and the families they serves will love.

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