

Moving to Online Tuition Payments?

Answers to 4 Common Questions from Parents

As you work to future proof your tuition management with online payments, your families will have some questions. Here are answers to the most common questions parents ask when a school switches to online tuition payments.

1 Why are we switching to online payments?

We want to implement a solution that is more convenient and safer for our families than traditional paper checks. Online payments require no physical contact, are less prone to fraud, and can be completed from wherever you happen to be.

2 Is my online payment secure?

Yes! Your safety is important to us. We made sure our payment processor is PCI (Payment Card Industry) compliant and adheres to the highest industry standards around data security.

What is PCI Compliance?

PCI compliance refers to a set of requirements intended to ensure that all companies that process, store, or transmit credit card information maintain a secure environment.

3 Why should I make my tuition payment online?

Online payments are designed to make your life easier. They can be submitted from anywhere and set up as an autopay, meaning one less thing for you to keep track of in your busy life. With digital tracking and recording, it's easy to confirm your payment status and you'll have increased payment security.

You and the school will immediately receive a payment receipt and have immediate online access to your tuition history.

4 Is there a fee to use the payment portal?

Depending on how your school structures its software, there may be a fee. If your school has processing fees; they will be clearly outlined on the TuitionPay page.



Interested in learning more about how you can simplify tuition payments for your school and families? Let's chat!